

LOBBICORE

WEBSITE MARKETPLACE

WEBSITE ADD-ON SERVICE GUIDE

Website Concierge

Help visitors find the right product or service and reach a real person when needed.

MONTHLY PRICE	STANDARD SETUP
\$90/month	\$150 one time setup
INSTALLATION	REQUEST REVIEW
Usually installed within 5 to 10 business days after the final scope is approved	Reviewed by noon Central on the next business day

A repeatable website capability installed and reviewed by Lobbicore.

What this adds to your website

Add a guided helper that asks simple questions, shows approved recommendations, and keeps the visitor's answers when a team member joins. Compatible websites can also connect recommendations to an existing cart or inquiry form.

Who it is for

Ecommerce, service, and wholesale businesses whose visitors may need help choosing a product, service, or next step.

What is included

- Choose what kind of help is needed
- Answer a short set of helpful questions
- See products or services approved by your business
- Add a compatible recommendation to the cart or send an inquiry
- Ask for a person without repeating earlier answers
- Continue the conversation through an approved team inbox

How it helps your business

- Help unsure visitors decide what to do next
- Turn more website visits into useful conversations
- Give your team helpful context before they respond
- Connect product discovery with an existing cart or inquiry process

Standard setup

The \$150 setup fee covers one eligible website, one concierge, up to three guided pathways, up to 100 approved products or services, one standard cart or inquiry connection, and up to three staff users.

Website compatibility

Available for eligible websites with an approved product catalog, service list, help content, cart, or inquiry process. Each connection is reviewed before installation.

How the experience works

Guided Help

Visitors choose what they need and answer a few simple questions instead of starting with an empty chat box.

Approved Recommendations

The concierge shows only the products, services, prices, and information your business has approved.

Human Handoff

When a visitor asks for a person, your team receives the conversation and the answers already provided.

Website Connection

When compatible, recommendations can open an existing product, add an approved selection to the cart, or begin an inquiry.

Important to know

- Recommendations use rules and content approved by the business
- The concierge does not provide medical, legal, or unrestricted automated advice
- Payments stay inside the website's existing approved checkout
- Live conversations require an approved staff inbox, privacy policy, retention policy, and access rules
- Language support beyond the approved standard copy may require the Language Pack or a separate content review
- Additional websites, locations, guided pathways, products, services, staff users, and complex integrations require a separate quote
- Unrestricted automated answers and human chat staffing are not included

How installation works

- Request a compatibility review. No payment is collected from the Marketplace page.
- Lobbicore confirms the website, scope, content, access, schedule, and final price.
- A developer installs the approved capability in a controlled test environment.
- The website owner reviews the result before release.
- Lobbicore verifies the live release and confirms ongoing support details.

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Request a compatibility review at lobbicore.com/marketplace. No website capability is activated from the Marketplace page.